

VOL. 12 | AUGUST 2021

IN THE LOOP



Totalcare Newsletter



Exciting integrations coming soon!

Totalcare is currently undergoing significant development to cater for government initiated changes that are coming in 2022 including:

- Medicare and ECLIPSE claims will be processed through web services.
- Two-way content integration between Totalcare and the My Health Record.
- ePrescriptions supporting paperless prescribing. This capability extends the eRx integration available in Mozart version 6.

These changes are **massive** and will only be available in Totalcare Version 6 and onwards. It is really important that you schedule your practice's upgrade **this year**, so you are in a position to take these upgrades when they become available.

To ensure that you are not left behind and can continue to process your claims electronically plus take advantage of significant new core functionality contact us now to book your upgrade to Version 6.

Upgrades dates are currently available from October 2021 onwards.

OVERVIEW:

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What we're up to

One of the priority outcomes of the Australian Digital Health Strategy is to ensure that by 2022, there will be digitally enabled paper-free options for all medication management in Australia.

The My Health Record and Totalcare integration will introduce a new era in accessibility of vital patient information. Totalcare practitioners will be able to access clinical documents, scripts, orders and results that have been generated and shared by public health institutions and other clinical practitioners using similarly *compliant* Medical Management software.

Totalcare practitioners and patients will also be able to nominate if documents generated electronically are to be transferred to the My Health Record.

We are currently well into the development phase of this project and will be looking for practices to trial this new functionality in the first quarter of next year.

If you are interested in becoming an early adopter please register your interest by emailing ncovington@totalcare.net.au or call Nick on **07 3252 2425**.



New Videos

- How to email invoices & receipts in 6.x
- How to run & email reports in 6.x
- How to print a patient's appointment history in 6.x
- How to record a patient's carer in 6.x

Feedback

We appreciate feedback on our newsletters and our website. Please email ncovington@totalcare.net.au with comments or suggestions.

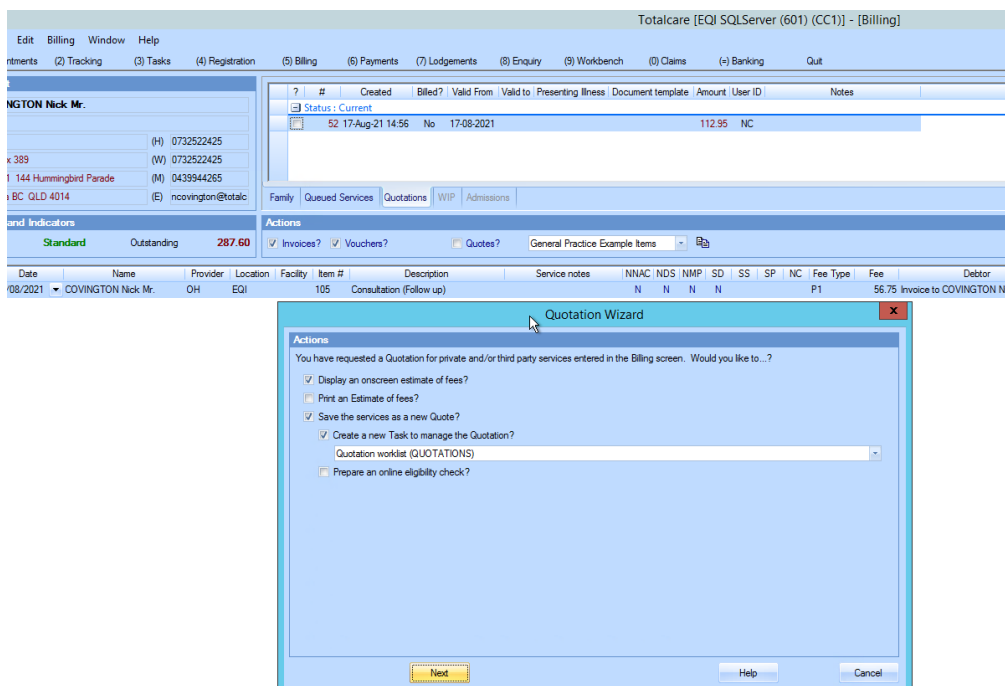


Version 6 Highlight!

Version 6 includes new functionality that allows you to save quotes.

A saved quote can then be used to create an invoice after the appointment. It could also be used to create a fully customised quotation letter or document. This document could then be signed by the patient and saved onto the patient record as proof of financial consent.

Saved quotes can also be sent to the patient before the appointment to save your staff time when checking the patient in.



Contact details

Our help desk can be reached on **07 3252 2425** between 8:30 - 5:00 Monday to Friday.

Alternatively, if it's not urgent, send an email to help@totalcare.net.au. This will automatically create a support ticket. You will receive updates as it progresses.

If you have any general business enquiries or wish to organise some custom development, please email us at info@totalcare.net.au

If you have any sales enquiries or wish to refer someone to us, please email us at sales@totalcare.net.au or phone on **07 3232 2425**. We reward referrals with a small token of appreciation.

11 pm :



2 am :



4 am :



8 mins before my alarm :



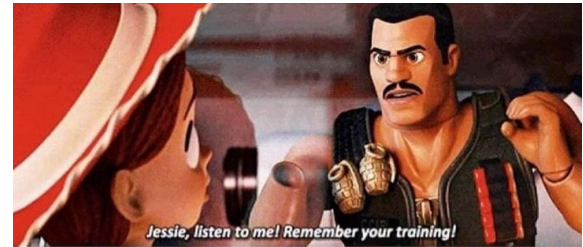
Monthly Memes



Content updates

Medicare's mid month July and August item schedules are being prepared and deployed as Medicare makes them available.

Health funds' item schedules are being prepared and deployed as they are available.



[:geekcooks:](#)

This is basically what it's like to be an adult.

Did you know?

It is easy to apply for logon credentials to access our free Video Library on the Totalcare website.

Just go to www.totalcare.net.au, select RESOURCES > Video Library and fill out the 'User Registration' form.

We will send you back confirmation your logon credentials are ready to use and you are then able to access a range of short information and 'How to' videos covering:

- New Version 6 functionality
- Totalcare Office features
- Totalcare Clinicals features.

Video Library



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